

## **Carolina Dermatology of Greenville**

### **No-Show and Cancellation Policy**

At Carolina Dermatology, we value your business, and we understand that sometimes plans change. If you need to cancel or reschedule your appointment, we respectfully request that you reach out to our office as soon as possible to allow us to accommodate your needs as well as the needs of our other patients.

#### **Missing appointments without notice (No-Show):**

If you no-show two appointments, our providers reserve the right to decline to reschedule your appointment.

#### **Same day rescheduling and cancellations:**

Cancelling or rescheduling your appointment with less than 24-hour notice prevents us from being able to fill that appointment slot with a patient who may need a work-in appointment. If you repeatedly cancel or reschedule your appointment without a minimum of 24-hour notice, your provider may decline to reschedule with you going forward.

*If our office decides not to reschedule your appointment, we will assist you in transferring your treatment records to another office of your choice. You will not be eligible to schedule with a different provider in the practice.*

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### **Self-Pay Policy**

#### **New Patient Appointments:**

New patient office visits are \$199. \$100 is taken at the time of scheduling the appointment and \$99 is taken when you arrive to be seen. If you decide to cancel your appointment with sufficient notice, as described above, you are eligible for a refund. No-showed appointments are not eligible for refunds.

#### **Established Patient Appointments:**

The office visit charge for existing patients is \$153.

*Any other treatments that may happen during the appointment (biopsies, freezing, etc.) will be an additional charge. Payment plans may be available for any additional charges incurred above the office visit charge.*